



March 26, 2020

Dear Valued Customer,

Throughout this COVID-19 health crisis, Orora continues to place the highest concern on the health and safety of our co-workers and customers. At this time we are thankful that our co-workers have remained healthy and all of our sites remain open and fully operational.

As we review our business continuity plans, one of the greatest risks to the supply chain is the potential need to temporarily shut down an Orora site due to an infection within our workforce. Our recovery plans include an approximate 48-72 hour cleaning and sanitization effort before we could re-open and resume business.

To proactively protect against any potential disruption to your supply chain under this scenario, we are recommending that wherever possible our customers keep an additional 5-7 day supply of critical product on hand at your location during the COVID 19 crisis. Please work with your Orora Sales Representative to identify and order the needed products.

We remain committed to supporting you and are thankful for your business and partnership through this challenging time.

Regards,

A handwritten signature in black ink, appearing to read "Bernie Salvatore". The signature is fluid and cursive, written in a professional style.

Bernie Salvatore

President & CEO, Orora Packaging Solutions