



March 16, 2020

Dear Valued Customer,

As Orora continues to place the highest concern on the health and safety of our co-workers and customers, we'd like to provide you with an update on the steps that our Orora Crisis Management Team has made regarding the COVID-19 health emergency. It is important to note that currently all of our sites remain open and fully operational to support your business needs.

To minimize potential exposure and maximize social distancing with our team, we have implemented several new safety practices. Wherever possible, we have separated our administrative team from our warehouse and driver personnel to minimize contact. We recently implemented technology to move all co-workers in non-work site tied functions to work from home and have identified redundancy for key roles to ensure business continuity. We have discontinued all air travel indefinitely, moved in-person meetings to WebEx to avoid large gatherings, and have restricted site access to visitors. We will continue to evaluate and implement incremental ways to maximize the safety of our team.

With more than 65 locations across North America combined with state of the art technology, our powerful SAP system allows us to conduct the majority of business from anywhere in the world. We have reviewed and refreshed our business continuity plans to prepare for site interruptions and minimize impact. Our Supply Chain Team is working closely with our manufacturing partners to ensure continuous supply of products, monitor risks, and quickly escalate to our customers. At this time, our supply chain remains strong.

In this dynamic environment, the Orora Crisis Management Team will evaluate status on a daily basis and make decisions appropriate for that time. We will continue to provide updates on our website at ororapackagingsolutions.com under the "Resource" section in addition to sending out email communications. If you have any questions, please reach out to your Orora Sales Representative or email solutions@ororagroup.com.

Thank you for your continued business and partnership through this challenging time.

Regards,

A handwritten signature in black ink, appearing to read "Bernie Salvatore".

Bernie Salvatore

President & CEO, Orora Packaging Solutions