



March 9, 2020

Dear Valued Customer,

Safety and wellbeing have always been a core focus at Orora. Because of this, we'd like to provide you with an update on the necessary steps we've taken to protect the health and safety of our employees and customers during the COVID-19 health emergency.

As of March 7th, the CDC reported that for most people, the immediate risk of being exposed to the virus that causes COVID-19 is thought to be low. Studies also suggest that coronavirus may only persist on surfaces for a few hours or up to several days. Currently the risk to corrugated, fibre, and paper remain low. In regard to our other products, we are in discussions with our Strategic Suppliers to verify that necessary precautions are taking place in their supply chains and facilities. We are uniquely positioned to source from a broad supply base as needed to ensure business continuity.

An Orora Crisis Team has been created to address this health emergency and provide a plan to keep our teams and partners safe. We have implemented travel restrictions for all employees until further notice. Each location at Orora is equipped with a health kit and best practice information to combat the spread of germs as much as possible. We have begun looking at back-up teams to keep our business processes running so we can continue to provide you with the highest-quality packaging solutions.

We will provide you with more information as it becomes available. If you have any questions, please reach out to your Orora Sales Representative or solutions@ororagroup.com. Thank you for your continued business and partnership.

Regards,

A handwritten signature in black ink, appearing to read "Bernie Salvatore".

Bernie Salvatore

President & CEO, Orora Packaging Solutions